

## Comments, Compliments & Feedback

We welcome comments and compliments on the service we provide. These help us to judge whether we are providing a good service and how it can be improved. Similarly, if you are dissatisfied with any part of our service, we need to know.

For comments, compliments or feedback, please contact:

Jenny Swindells, Senior Educational Psychologist (Early Years)  
Ryan Cullen, Senior Educational Psychologist (Early Years)

EPSPreschool@bexley.gov.uk

Contact address:

Bexley Educational Psychology Service, Bexley Civic Offices, 1st Floor East, 2 Watling Street, Bexleyheath, Kent, DA6 7AT

## Your child's Educational Psychologist

Name:

Office Number:

Email:

**(To be completed when the referral has been accepted)**

## London Borough of Bexley

Bexley Educational Psychology Service  
Bexley Civic Offices, 1st Floor East,  
2 Watling Street, Bexleyheath  
Kent, DA6 7AT

## Bexley Educational Psychology Service for Preschool Children



Information for  
parents of  
Preschool children

## Special/ Additional Educational Needs

Children have special needs or additional educational needs if they have difficulties learning new things or mastering new skills. Children who are having difficulties need extra help or different types of help.

If your child is in a Preschool and they have difficulties, the staff will watch them to see if they need any extra help. They will try different ways to support your child and see how your child responds to this support. If concerns continue and your child is needing a lot of extra help, they may ask an Educational Psychologist for advice.

### Children Under 2 years old

The work described in this leaflet will be rare for children under 2. Staff from the Local Authority (LA) will suggest specific programmes of support based on your child's needs. These may include home based programmes such as Portage.

Information is available to help you to make decisions for when your child is over 2 years old. This **may** involve a referral to the Early Years Specialist Support Services



## Why see an Educational Psychologist (EP)?

An Educational Psychologist can give advice to help your child to:

- Make friends with other children;
- Speak and understand language;
- Learn how to express their feelings in a positive way;
- Learn to work with other people in a group;
- Learn to play;
- Learn new skills and do more things by themselves.

### What does an Educational Psychologist do?

Educational Psychologists work with you, teachers, and other people who are working with your child to help your child. They work with you to develop ways to support your child to learn new things and make progress.

To find the best ways to help your child an Educational Psychologist might:

- Meet you and your child in your home or at your child's Preschool;
- Watch your child at Preschool and speak to the staff who work with your child;
- Talk to your child and do some activities with them;
- Talk to other people who might be helping your child about how your child is doing.

## What will an Educational Psychologist want to discuss with parents?

**An Educational Psychologist can only work with you and your child if you say that you want them to.**

If you say that you want the Educational Psychologist to help then they might ask you:

- If you are worried about your child;
- What sort of things you think your child can do on their own;
- How your child plays with other children;
- How your child behaves with adults;
- Who helps your child;
- What you want for your child in the future;
- If there is anything that you are worried about or if you want to know more about anything.



**If you want more information before you decide if you want an Educational Psychologist to work with your child, you can speak to Jenny Swindells, Senior Educational Psychologists (Early Years).**